



ADOPT A FAMILY
UNITED WAY
Johnson and
Washington Counties

DONOR FAQ



Q: *How do I sign up to sponsor a family?*

A: Complete the form at the bottom of www.unitedwayjwc.org/uwadoptfamily



Q: *How are families selected for participation in the Adopt-a-Family program?*

A: United Way partner agencies identify families that may benefit from the program. With assistance of the nonprofits, families create wish lists for each member, which are then submitted to United Way.



Q: *How can I obtain more information about a family's wish list?*

A: You can see specific information the family has provided by opening their profile and clicking on items that have "+" next to it.



Q: *Should I wrap and label gifts?*

A: Please wrap all gifts excluding household items such as toilet paper or laundry detergent. Please identify the family by using the family identification number (ex. UNI-52224). Label gifts using the identifier listed on the individuals wish list (eg. Son age 8, Mom, etc).



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Q: *Where do I deliver gifts?*

A: Drop-off locations differ based on the family you select and the referring partner agency. Make sure to check the specific drop-off location and instructions when selecting a family.



Q: *Can I meet the family I sponsor?*

A: Please understand that each family's preference varies. Some may choose to remain anonymous. This is solely to protect their privacy and not meant to prevent you from having the opportunity to meet them. If you would like to know if your family feels comfortable meeting their donors, then reach out to the agency's contact person on the family profile.



Q: *Do I need to buy everything on a family's wish list if I sponsor them?*

A: No — families are asked to create a detailed and comprehensive list of any wants or needs they think of through the holidays, but they are well informed that this list is to give donors ideas of what to get them. There are no expectations from any party involved that you provide everything on the family's wish list, and we are more than grateful for anything you provide to your sponsored family to help make their holidays special.



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Q: *What is the price range for gifts?*

A: There is no set price range for gifts. We only ask that gifts are evenly distributed between family members to ensure each member has gifts to open around the same quantity and quality.



Q: *Who should I contact for general inquiries about the Adopt-a-Family Program?*

A: Raine Messamaker, Impact Programs Coordinator at United Way, at raine.messamaker@unitedwayjwc.org or by calling 319-338-7823.

**THANK YOU FOR CONTRIBUTING TO OUR COMMUNITY
BY ENSURING EVERY FAMILY CAN FEEL THE HOLIDAY
SPIRIT AND CELEBRATE THE WAY WE CHOOSE!**

UNITED IS THE WAY